



DeBroeck Company, Inc.
PO Box 414
Walla Walla, WA 99362
www.wallshoulders.com
Email: info@wallshoulders.com

WARRANTY REPLACEMENT POLICY

We offer a one (1) year product warranty against defects. To fulfill this, we will need the following emailed to us at returns@wallshoulders.com:

- A copy of the Purchase Invoice to verify the unit is within the one year purchase stipulation.
- A photo of the broken unit to determine what has caused the damage.
- Phone number and point of contact if more information is required.

Once we have this information we can review and, if approved, send out the replacement unit. If you are outside of the warranty period or it is determined the unit has broken due to misuse or improper mounting, you can order another unit from your preferred medical supply company.

RETURN POLICY

We do not accept returns directly. Any return of undamaged units, within 30 days of the original purchase, will need to be arranged through the medical supply company with which you ordered the units. For damaged or defective units refer to our warranty replacement policy at: <http://wallshoulders.com/installation.html>.